

RISE 3.0 Vizient Safe and Reliable SCOR™ Survey Offering

Description of the Survey

Nationally recognized, validated and anonymous web-based survey allows your staff to voice their thoughts and perceptions on the culture that impacts their ability to engage and their wellbeing to care for others. Designed for Long-Term Care, this survey allows leaders to see the impact of their interventions over time *and* compared to other LTC communities in PA. The data provides the busy LTC leader with insights to improve staff engagement, retention and resident outcomes.

Intended Participants

All long-term care communities should consider participating. Emphasis should be placed on those who have previously taken the survey (between May 2022 - June 2024) & have received results with recommendations. However, many communities undergo significant change in leadership/staffing since their survey. Encourage them to return for a new baseline

Dates of Survey Opportunities

- **Wave 7 - October 14 through November 11, 2024** Results available starting in Dec 2024
- **Wave 8 - April 1 through April 30, 2025** Results available starting in May 2025

Points of Contact

- Maureen Ann Frye, Principal. Maureen.frye@vizientinc.com
- Raef Lamber, Project Lead. Raef.lambert@vizientinc.com
- Stacy Flemming, Associate HRO Consultant. Stacy.flemming@vizientinc.com
- Janet Sell, Administrative Asst. Janet.Sell@vizientinc.com



Click to listen to what past survey participants have said!

Attend an Informational Session to Decide!

Choose from one of 8 sessions offered between Sept 4-9 by clicking on this link: [**Informational Session Registration Link**](#)

How to Register for the Survey:

Prospective participants can indicate their interest in the upcoming surveys by using this **electronic link**: [SCOR survey Registration for Fall 24 or Spring 25](#) or by using this **QR code**→



8 Easy Survey Steps & Time Commitment: Less than 2 hrs. total start to finish!



1. **Register** for the survey (either for one or both surveys) using the link/QR code above.
2. **Mapping:** We will set up a **15 min** 'mapping call' to determine how best to display your results by work setting
3. **Survey preparation phase:** Leaders 'talk up' and advertise the survey over approximately 2 weeks.
4. **Attend a Survey Pre-Launch Meeting: 20 min.** We will schedule a quick check-in to be sure you are ready to start!
5. **Survey goes 'LIVE' for 4 wks.;** Leaders get daily updates on their community's progress. The goal: achieve at least 50% participation. Leaders should offer incentives and provide the time to take the survey (takes between 8-13 min).
6. **Survey Ends/Analytic Phase begins.** We start scheduling you for your 1 hr. debriefing session.
7. **Attend your Survey Debriefing Session:** Attend the **1-hour** Debriefing Session with a consultant to learn your results, gain insights on strengths and recommendations for action and improvement.
8. **Support:** Attend *optional* open office hours monthly x 6 months (*Action Plan Connection Sessions*) to ask questions, gain support, learn from others and clarify opportunities

Expectations and Deliverables

- **Custom, confidential presentation** of your data, outlining your community's strength & opportunities in key survey domains: Leadership, Burnout, Psychological Safety, Teamwork, Disruptive Behaviors, Intentions to Leave, Worker Safety & Sense of Belonging/ Inclusion.
- An **Infographic** to promote transparent sharing of the data with your staff to gain better insights
- **Consultative time** with a consultant to review, understand and inquire about your data